**RESERVATION CONFIRMATION**

|  |  |  |
| --- | --- | --- |
| **To** : Humphrey Lwamba  **Company/Special Offers** : Roche Diagnostics Pty Ltd  **Contact Number** : 254728926144  **Contact Email Address** : humphrey.musuluma@roche.co.com | **From**  **Date** | : Natasha Marchand  : 22/02/19 |

Dear Humphrey Lwamba,

Thank you for selecting the **Southern Sun Hyde Park.** We have pleasure in confirming the following reservation:

**Additional Charges**

**Cancellation Policy**

1 Nights Accommodation on day of Arrival

**Name of Guest**

Humphrey Lwamba

**:**

**Confirmation No.**

**23151671**

**:**

**Arrival Date**

1

/

0

**Adults / Children**

24

/02/

19

**:**

27

/02/

19

**Reservation Status**

6

PM Release

Please note that the rates quoted are per room, per night excluding Tourism levy.

**Departure Date**

Secure parking is available at the Hotel. Please contact the Hotel for availability and daily rate charges.

Airport transfers are available and prices are available on request, Please contact the Hotel reception to make the necessary

arrangement. Please advise flight details if transfers are required.

**Room Rate**

**Room Type**

**Rate Includes**

**:**

**:**

**:**

1,825.00

X Superior Room 1 King Non Smoking

1

Bed & Breakfast Included

R

***Join the Tsogo Sun Hotel Rewards Programme today for great membership benefits.***

***Terms & Conditions apply.***

**Guest Comments :**

**:**

**:**

**:**

[www.tsogosun.com/tsogo-sun-rewards-programm](http://www.tsogosun.com/tsogo-sun-rewards-programme)

[e](http://www.tsogosun.com/tsogo-sun-rewards-programme)

**Amount Requested**

**:**

1,841.45

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**Due Date :**

**Deposit Paid :**

FEB

-19

23-

0.00

R

**Deposit Request**

**:**

1

Night's accommodation 24 hrs prior to arrival

**TERMS & CONDITIONS**

|  |  |
| --- | --- |
| 1. All rates are quoted in South African Rand and include Value Added Tax (VAT) at the prevailing rate. 2. Rates exclude a 1% Tourism levy charge per night, per room. 3. Check in time is from 2pm, and rooms should be vacated by 11am. 4. Due to the immigration Amendment Act no.19 of 2004 (amended 2014), positive personal identification will be required at the time of making your booking or upon check in. A valid Passport or an ID Document will be acceptable. 5. Day use rooms are reserved strictly on request and subject to availability. The rate will be negotiated on the day. A day use room will be available until 6pm, thereafter the full rate will be charged. 6. Rates are subject to change without prior notification. 7. Children under 18 years (maximum 2) can be accommodated at no additional cost when sharing with 2 adults, subject to availability of family rooms. | 1. In order to guarantee the reservation, the following must be provided:    1. Deposit of the first night's accommodation, or as indicated on this confirmation of the reservation.    2. Details of one of the following recognised credit cards: American Express, Diners Club, Master Card or Visa.    3. The Travel Agent voucher or company order (the travel agent or company must have credit facilities with Tsogo Sun Hotels). 2. The Hotel reserves the right to cancel non guaranteed reservations at 6pm on the day of arrival, if a travel agent voucher / company order / credit card authorisation / deposit has not been received, or as indicated on this confirmation of the reservation. 3. A No-show fee of one night's stay will be charged for guaranteed reservations that are not cancelled within 24 hours prior to the arrival date, or as indicated on this confirmation of the reservation. |

**Please Note:**

For direct EFT and bank deposits, our Bank Account Details are as follows:

BANK : Nedbank

ACCOUNT NUMBER : 1029844631

BRANCH : Corporate Client Services

IBAN : 145405

SWIFT CODE : NEDSZAJJ

VAT NUMBER : 4010113001

**CONFIRMATION NO** : **23151671**

Direct bank deposits must be paid 4 days prior to arrival to ensure payments are cleared into the hotels bank account or as indicated on this reservation deposit due date.

Kindly email a copy of the deposit slip or bank transfer slip to sshydepark.reservations@tsogosun.com

The credit card used to pay or guarantee your reservation is required to be presented on check in and an imprint will be taken. If the 3D online option (Visa & Master Cards only) is chosen, then your credit card will not be required to be presented on arrival.

A guarantee per room per night will be required on check in for any incidentals. This will be refunded on check out if no incidentals were enjoyed during the stay.

Should you require any further information prior to your stay, please do not hesitate to contact us and we will be delighted to assist to ensure your experience with us is a memorable one. We wish you a wonderful stay at Southern Sun Hyde Park Yours sincerely

Natasha Marchand

**ADDITIONAL HOTEL INFORMATION**

By going onto www.tsogosun.com, on line payment can be made for individual guest reservations. All you require is your reservation number & email address to retrieve your booking online & pay.

Tsogo Sun Holdings (Pty) Ltd is proud to be a B-BBEE Level One Contributor.

Tsogo Sun offers its guest WiFi that is reliable, secure, fast and FREE! ( Terms and Conditions Apply )

**GPS INFORMATION**

**Southern Sun Hyde Park**

# S 26 7' 27'' E 28 1' 58.64''